# GOVERNMENT OF INDIA
# ELECTRONICS AND INFORMATION TECHNOLOGY
# LOK SABHA

UNSTARRED QUESTION NO:3572
ANSWERED ON:07.12.2016
Establishment of CSCs
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**Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:**

Will the Minister of Electronics & Information Technology be pleased to state: -
(a) the details of Common Service Centres (CSCs) established so far and the number out of them that are operational, State-wise;
(b) the details of the various services offered by CSCs and whether the service offered vary from State to State;
(c) the details of employment generated and average income/commission earned by a village level entrepreneur from these CSCs, State-wise;
(d) the criteria adopted for setting up of CSCs; and
(e) the extent to which the CSCs have helped in creation of cashless society in percentage term?

## Answer

(a): Out of total 2,53,160 Common Services Centres (CSCs) established as on end of October 2016, 1,76,816 CSCs are currently operational in the States/UTs. The State / Union Territory (UT)-wise details are given at Annexure-I.
(b): The list of services being provided currently through CSCs are given at Annexure-II. The State level Government to Citizen (G2C) services vary from State to State.

(c): On an average, 2 to 5 persons are employed in a CSC across the country, and average income earned by a VLE is ` 5000 − 10000 in a month.

(d): For setting up of CSCs the following criteria are to be met:-
â€¢ Applicant should be a local person;
â€¢ Age of the Applicant should be minimum 18 years;
â€¢ Applicant should preferably have passed the 10th level examination from a recognised Board;
â€¢ Prior knowledge in basic computer skills would be advantage;
â€¢ Applicant should be motivated enough to be prime driver of social change and perform his/her duties with utmost dedication;
â€¢ The Applicant should deploy basic Information & Communication Technology (ICT) infrastructure. The requirements are:-
(i) 3-4 Personal Computers with updated licensed Operating System;
(ii) At least 500 GB Hard Disc Drive;
(iii) At least 4 GB RAM;
(iv) CD/DVD Drive;
(v) UPS with 5 hours battery back-up/Portable Generator set;
(vi) Printer/Colour Printer;
(vii) Web Cam/Digital Camera;
(viii) Scanner;
(ix) Broadband/wireless Data Card;
(x) Biometric/IRIS Authentication scanner for Aadhaar/Banking Services.
(e): CSCs have been recently associated in enabling citizens/merchants to adopt digital finance technology for promoting cashless transactions.
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ANNEXURE-I
State-wise Summary Statement of CSCs set up and operational as on 31-October-2016

| Sl. No. | State | CSCs Set up | Operational CSCs |
|---|---|---|---|
| 1 | Andhra Pradesh | 6990 | 5343 |
| 2 | Arunachal Pradesh | 212 | 195 |
| 3 | Assam | 4507 | 4036 |
| 4 | Bihar | 13341 | 10006 |
| 5 | Chhattisgarh | 10330 | 7495 |
| 6 | Goa | 6 | 6 |
| 7 | Gujarat | 16303 | 14582 |
| 8 | Haryana | 6393 | 4795 |
| 9 | Himachal Pradesh | 4243 | 3053 |
| 10 | Jammu & Kashmir | 1984 | 1427 |
| 11 | Jharkhand | 6405 | 4804 |
| 12 | Karnataka | 4455 | 3015 |
| 13 | Kerala | 3287 | 2741 |
| 14 | Madhya Pradesh | 17660 | 11016 |
| 15 | Maharashtra | 36421 | 17391 |

16 Manipur 664 424
17 Meghalaya 372 332
18 Mizoram 474 129
19 Nagaland 228 192
20 Orissa 11115 6835
21 Punjab 7124 4086
22 Rajasthan 14722 15505
23 Sikkim 422 76
24 Tamil Nadu 14466 9435
25 Telangana 4955 1198
26 Tripura 425 278
27 Uttarakhand 5408 4066
28 Uttar Pradesh 48242 36182
29 West Bengal 11051 7288
States Total 252205 175931
Union Territory(UT)
1 Andaman & Nicobar 53 31
2 Chandigarh 49 49
3 Dadra & Nagar Haveli 18 18
4 Daman and Diu 16 16
6 Delhi 718 672
7 Lakshadweep 15 13
Puducherry 86 86
UTs Total 955 885
GRAND TOTAL 253160 176816
ANNEXURE-II
List of key services available through CSC network
(A) G2C Services
1. Issue of various certificates, such as Caste, Income, Birth & Death, Land records, Domicile, etc. 2. Employment Registration.
3. Application for Ration Card, Application for pension (old age, widow etc), Application for Minority Scholarship/Girls Education Scholarship.
4. PAN Card Services, UIDAI Services, Election Commission of India (EC) Services, Passport Services.
(B) B2C Services
1. Mobile / Data Card / DTH Recharge & Mobile Bill Payment. 2. Electricity Bill Payment.
3. Tour & Travel (Booking for Air & Bus), IRCTC Service (through IRCTC authorized centres).
4. e-Commerce service (Purchase of Various Products).
(C) Educational Services
1. Digital Literacy under National Digital Literacy Mission (NDLM)/Digital Saksharata Abhiyan (DISHA)
2. Animation Course, English Speaking 3. NIELIT Services and NIOS Services
(D) Financial Inclusion Services
1. Banking Services through Business Correspondents Agents
2. Insurance Services of most of Insurance Companies as approved by IRDA (Insurance Regulatory and Development Authority)
3. Pension Services of PFRDA (Pension Fund Regulatory and Development Authority of India) and other Government Schemes
(E) Other Services
1. Agriculture Service & Skill Development. 2. Income Tax filing & Know Your TDS service.
3. Health Care Services: Telemedicine, Jan Aushadhi and Diagnostic 4. Swachh Bharat Abhiyan: Registration for Toilet Scheme
5. Registration of Workers & Submission of Claims for Building and Other Construction.
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